

## **OVERVIEW AND SCRUTINY PERFORMANCE PANEL**

THURSDAY, 22ND SEPTEMBER 2016, 6.30 PM  
COMMITTEE ROOM 1, TOWN HALL

### AGENDA

#### **APOLOGIES**

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| <b>1</b> | <b>MINUTES OF MEETING THURSDAY, 16 JUNE 2016 OF OVERVIEW AND SCRUTINY PERFORMANCE PANEL</b>  | (Pages 3 - 6)   |
| <b>2</b> | <b>DECLARATIONS OF ANY INTERESTS</b><br><br>Members are reminded of their responsibility to declare any pecuniary interest in respect of matters contained in this agenda.<br><br>If you have a pecuniary interest you must withdraw from the meeting. Normally you should leave the room before the business starts to be discussed. You do, however, have the same right to speak as a member of the public and may remain in the room to enable you to exercise that right and then leave immediately. In either case you must not seek to improperly influence a decision on the matter. |                 |
| <b>3</b> | <b>PERFORMANCE FOCUS - CUSTOMER AND DIGITAL CONTEXT</b><br><br>The Director (Customer and Digital) to attend the meeting.  | (Pages 7 - 14)  |
| <b>4</b> | <b>PERFORMANCE MONITORING - FIRST QUARTER 2016/2017</b><br><br>Report of the Director (Policy and Governance) attached.  | (Pages 15 - 30) |
| <b>5</b> | <b>ANY URGENT BUSINESS PREVIOUSLY AGREED WITH THE CHAIR</b>  |                 |

GARY HALL  
CHIEF EXECUTIVE

Electronic agendas sent to Members of the Overview and Scrutiny Performance Panel Councillor John Walker (Chair), Councillor Roy Lees (Vice-Chair) and Councillors Matthew Lynch, June Molyneaux, Alistair Morwood and Mark Perks.

If you need this information in a different format, such as larger print or translation, please get in touch on 515151 or [chorley.gov.uk](http://chorley.gov.uk)